

Quality policy



Our company focuses on realising projects of company information system **DIALOG 3000Skylla and Dialog 3000S** supported by database technology SYBASE. Within system integration we ensure a complex support of users with supplies of computer technology, consultations and advisory services supporting the implementation of information system **DIALOG 3000Skylla and Dialog 3000S**.

The following thought is our main strategy: „to be from somewhere, do business and make a customer happy anywhere“. We are facing a very difficult task and that is our entry to a European net of companies. We know that this step can have a positive effect on us, mainly visible in work productivity. We will do our best to supply high quality products and make our innovation cycle faster in this highly competitive environment.

In the nearest future we are going to continue the already started way of application of results of own development. Most of all in area of production processes management, financial modelling, planning and management decision making. We expect to use the most modern communication technologies while creating further versions of our information system.

We will extend care of our customers with a wide range of services such as Hotline, remote information system administration, technical support service, user training or user training in our training centre. All of our customers will be able to actively participate in developing already installed information systems.

Our effort to meet customers' requirements is supported with effective quality checks of our product realisations and transparent information about our products.

Constant improvement of our system management is ensured by defining measurable goals and target values. We will provide necessary and effective sources for ensuring and reaching our goals and target values.

Our quality politics is to introduce and constantly improve quality management system in conformity with ČSN EN ISO 9001:2016. We apply this politics in relation to all parties involved. We support and require active participation of employees in this effort.



Šenově u Nového Jičína 01. 07. 2016

Prda Luděk v.r., Ing. Kačala Pavel v.r.
Executive directors

Control spol. s r.o.
Control Informatika SR s.r.o.

